Virtual Office B2C

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Disclaimer: The screen shots below is for training purposes, it might be not exactly the same as yours.

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Chapter 1: Objectives

This manual is explaining the function of the B2C menu. Going through this manual, you will be able to understand the function of B2C.

B2C is a feature in Virtual Office which allow the company monitor the e-commerce sales. B2C Allow:
1) View order
2) sold item
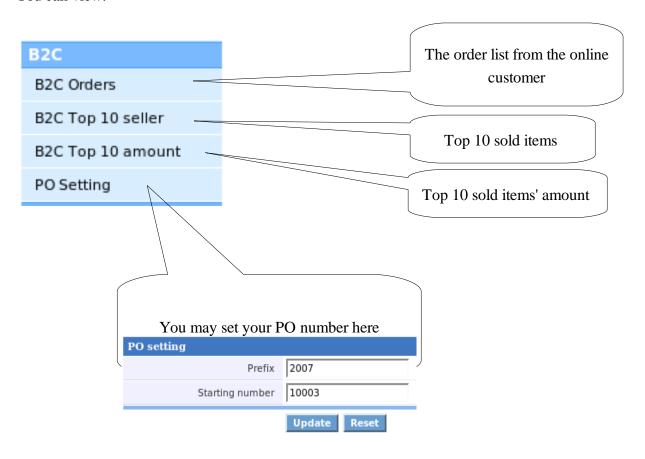3) Sold items' amount
4) Setting for PO

B2C is an embedded feature which working closely with Virtual Office e-Catalogue. B2C grab all the important and useful data from the e-Catalogue web page and generate into understandable information to B2C user. The information is useful for analysis and decision making.

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Chapter 2: Virtual Office B2C

This is very simple and less configuration here. B2C is stand for: Business to customer. B2C is act as a result viewer for your online business. Go to Virtual Office > BizApp > e-Catalogue > B2C

You can view:

The order list from the online customer

Top 10 sold items

Top 10 sold items' amount

You may set your PO number here

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B2C Orders   A tool can capture the order list from e-Catalogue page and provide the information in table view.

Preview:

No	PO	Customer	Status	Date Purchased	num of item	Order Amount	Action
1	PO001	Guest	Queued	01/01/2007	2	56.00	Detail
2	PO002	Guest	Queued	01/01/2007	5	199.90	Detail

B2C Top 10 Seller   This tool will provide you a result/ summary page from your B2C business. The result will be in table format and telling the user which items are the top 10 seller.

Preview:

ID#	Product name	Qty
1	Mouse	2
2	Keyboard	5

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B2C Top 10 Amount   This toll will generate the top 10 seller in amount value (table view).

Preview:

ID#	Product name	Qty	^amount
1	Mouse	2	56.00
2	Keyboard	5	199.90

PO setting   As per mentioned above, this tool allow you to set your PO number for a B2C transaction.

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